



Dhinakaran K

Area Director Human Resources - Southern India at InterContinental Hotels Group
Bengaluru, Karnataka, India

Profile

A result oriented professional with over 2 decades of diverse and qualitative experience across wide gamut of hotel operations (food and beverage service) and human resources functions including talent Acquisition, Training & Development, Industrial Relations and General Administration.

Presently working for Intercontinental hotels group as Area Director of Human Resource, Southern Region India handling 10 Plus Hotels under my portfolio. Responsible for inculcating brand culture and closely work as a business partner in achieving targets of the region.

Achievements

- Achieved 95% in regional employee engagement survey & there by making IHG a great place to work which reflected in Great Place to Work, India ranked 16 in the region among various other industries.
- Increased Gender diversity to 13 % across the area and as a part of corporate social responsibility has grown in EWD recruitment to 2%.
- Has implemented a structured approach to talent development, Retention strategy's and succession planning across the region through effective tools to grow people.
- Successfully converted 3 hotels and 2 pre -openings in south.
- Strong in designing and implementation of HR processes viz. compensation & benefits, reward and recognition, communication, employee welfare & satisfaction across the organisation.

Work Experience:-

Area Director Human Resources - South India -

InterContinental Hotels Group (IHG®)

Since May 2015 to Present

Director Human Resources

InterContinental Hotels Group (IHG®)

2 years 4 months

Director Human Resources

The Zuri Hotels & Resorts, Bengaluru

2 years 8 months

Human Resources manager

The LalitSuri Hospitality Group, Bengaluru

5 years

Training Manager

ITC Hotels Ltd.

ITC Hotel Park Sheraton & Towers, Chennai

5 years

Food and Beverage Operations

ITC Hotels Ltd.

6 Years.

Education

- **BACHELOR OF SCIENCE (BSC.) Hotel Management and Catering Technology**|Bharathier University – Coimbatore
- **MASTER OF BUSINESS ADMINISTRATION (MBA) Human Resources** | Bharathier university – Coimbatore.

